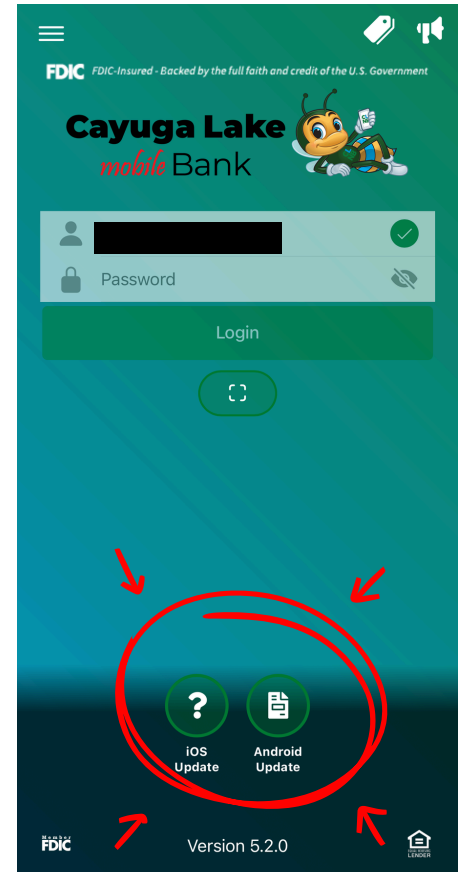# Cayuga Lake National Bank

Logging In For The First Time From Your Phone:

- Open your existing mobile app
- On the bottom of the screen, you may see a prompt asking if you need an iOS update or an Andriod update. (Circled in red in the image on the right side of this page.)
- An iOS update is needed if you have an Apple smartphone. Everything else will fall into the category of Andriod, such as Samsung phones, etc.
- Click on the appropriate icon. **(If you do not see this prompt, follow the instructions lower on this page.)**
- Use your existing username.
- For your password, you will need to enter the last four digits of your social security number or tax ID.
- Follow the prompts to update your mobile banking app.

If you don't see an option to update your app at the bottom of your phone's screen:

- Go to your App store
- Search for Cayuga Lake National Bank mobile banking app
- An icon button should appear for CLmB with an update button next to it.
- Click the update button.
- Use your existing username.
- For your password, you will need to enter the last four digits of your social security number or tax ID.
- Follow the prompts to update your mobile banking app.

- (PLEASE NOTE: If you visit the app store and only see an "OPEN" option instead of an "UPDATE" option, close out of APP STORE and CURRENT CLmB APP. Once both are closed, re-open your existing app and check for a prompt at the bottom of your screen.